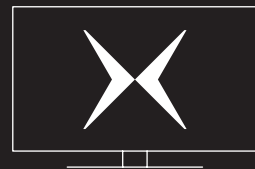




# HELIX



VOICE REMOTE  
USER GUIDE

## Basic features

**HELIX** Access the main menu

During viewing

- Viewing info
- Display history

In menus

- Navigating in menus
- Exiting menus

Shortcuts

- Help and Troubleshooting section
- Accessibility Settings, such as Closed Captioning
- During viewing, access the Sports Zone
- From the Recordings menu, Delete a recording

### How to link your voice remote to another Helix TV terminal

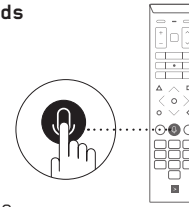
- Press and hold **buttons A and D** until the voice remote's light changes from red to **green**.
- Press **9-8-1**.
- Press the **Mic button**.
- Follow the instructions on the screen to finish pairing the voice remote with your TV or audio system.

## Voice commands

For voice command, press and hold the Mic button.

### Examples of voice commands

- Weather
- What should I watch
- CF Montréal
- Action movies
- Subtitles
- Funniest videos on YouTube
- Fast-forward/rewind 30 seconds



### Ensure your experience is secure

With voice command, say "Settings"

- Select "**Parental Control**" if you want to limit access to adult content.
- Select "**Purchase PIN**" to prevent unwanted or impulse purchases.

## TV Guide

or "Guide"

Quickly scroll through the TV Guide

X 2 To filter

## Simplified Guide

- Press the **right arrow** to display the simplified guide while continuing to watch your content.
- Press it a **second time** to display the selected channel's details.

## Movies and series On Demand

**HELIX** then **On Demand**

or "On Demand"

## Recording shows

Live show

and confirm

or "Record"

### Programming a recording

From the TV Guide or using voice command:

- Select the series or show.
- Press or "Record."

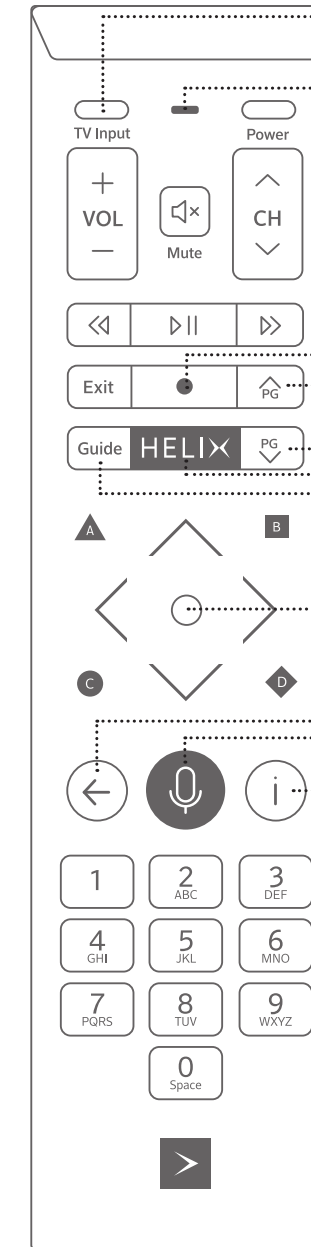
For a series, choose between "Just this episode" or "All episodes," and confirm:

- New episodes only:** record only the first broadcast (all languages).
- New and rerun episodes:** record all broadcasts.

## Viewing your recordings

**HELIX** then **Saved** then **Recordings**

or "Recordings"



- TV Input**  
Goes to the next input of your TV
- Mic/LED status**
- Record**  
Starts recording the show that's playing or lets you schedule a recording in the Guide
- Page Up/Page Down**  
Lets you skip ahead in the Guide and skip forward/back when watching recordings or On Demand content
- HELIX menu**  
Lets you access search, settings, On Demand content, your recordings, apps, and the Guide
- Guide**  
Displays the Program Guide
- Navigation pad**  
Middle button: selects an item on the screen  
Arrows: used to navigate the screen  
A: Displays the Help menu  
B: Displays accessibility settings  
C: Launches the Sports Zone  
D: Deletes a recording or a group of recordings
- Back arrow**  
Goes back to the previous screen  
Displays your previous 9 viewings while you're watching your current content
- Mic button**  
Activates voice command
- Info**  
Displays detailed information about the TV program

## Anywhere, anytime

Download the Helix TV app

- Program and view your recordings
- Download your recordings to view them without an Internet connection
- Watch your shows live and on demand



You can also watch your shows on your computer  
[helix.videotron.com](http://helix.videotron.com)

## Need help?

To learn more about the voice remote  
[go.videotron.com/voice-remote](http://go.videotron.com/voice-remote)

